

**American States Water Company  
SASB Index**

SASB Code	Accounting Metric	Location or Data
<b>Distribution Network Efficiency</b> IF-WU-140a.2	Volume of non-revenue real water losses <sup>1</sup> (in thousand cubic meters: m <sup>3</sup> )	2019: 15,683; 2018: 16,780. Additional commentary in CSR report*: pgs. 40-43.
<b>Effluent Quality Management</b> IF-WU-140b.1	Number of incidents of non-compliance associated with water effluent quality permits, standards, and regulations	2018-2019: 0
<b>Water Affordability and Access</b> IF-WU-240a.1	Average retail water rate for (1) residential, (2) commercial, and (3) industrial customers (per 100 cubic feet (1Ccf) of water)	Residential \$5.90; Commercial \$5.85; Industrial \$5.79
IF-WU-240a.2	Typical monthly water bill for residential customers for 10 Ccf of water delivered per month	\$59.14
IF-WU-240a.3	Number of residential customer water disconnections for non-payment, percentage reconnected within 30 days	2019: 75.8%
<b>Drinking Water Quality</b> IF-WU-250a.2	Discussion of strategies to manage drinking water contaminants of emerging concern	CSR report*: pgs. 39; 44-47
<b>End-Use Efficiency</b> IF-WU-420a.1	Percentage of water utility revenues from rate structures that are designed to promote conservation and revenue resilience	99% <sup>2</sup>
IF-WU-420a.2	Customer water savings from efficiency measures, by market	CSR report*: pgs. 42-43

<sup>1</sup> "Non-Revenue" water represents the sum of specific types of water loss, including water leakage/loss, theft, meter inaccuracies, and water used in operations

<sup>2</sup> Excludes private fire customers

\*The CSR report refers to the company's 2019 Corporate Social Responsibility report available at [aswater.com](http://aswater.com).